

Lobster Fest 2017 Customer Comments

> Once again, everyone pulled off a wonderful lobsterfest :) The lobsters were delicious and everyone worked so hard to make sure it came together seamlessly. Thank you and the crew for another wonderful year. Oh, and please let the band know that we thoroughly enjoyed their music...it was like eating lobster in an Irish pub!

> Carol, Tyler and I just finished the best lobsters we have had in quite some time. Having spent most of our lifetime in New York and New England and now North Carolina for the past 9 years, we have had many a lobster, sometimes "right off the boat", but we all said these were about the best we can remember. Know you did not trap them yourself, but you are largely responsible for the annual "Lobsterfest" at St. Paul's, but you picked out some good ones.

Thank you

> I had your delicious lobsters for 3 years now and they are superb?? BUT as a lobster lover may I suggest that we up the prize to 2 lb. lobsters in the future. St. Paul's has a great response to this wonderful fund raiser and I believe people would pay the extra \$ for a 2 lb. lobster. They are absolutely delicious and I want more!!!

> The lobsters were delicious! What a treat, we thoroughly enjoyed them!

> Thanks. Great lobster, Great organization

> This was our 3rd year purchasing from Lobster Fest. It was fantastic and we're already looking forward to 2018. Thanks to All.

> First time for us and lobster roll was great! Also, cole slaw like we haven't had for 20 yrs. since we moved here from N.J.--Do you make it yourselves or buy somewhere? If you can tell me where you buy if you do.

> I don't know how you can improve on the process, looks like you have it down to a science...they are amazingly delicious...And all the Volunteers are knowledgeable & friendly..also hope your food drive was successful as well...

> As usual the lobster was fantastic & we enjoyed our Take Out Lobster Roll meals. We think you do a wonderful job with this event and have no complaints with anything.

- > We thoroughly enjoyed our lobster experience! This was our second year, and we will be back again next year. Everything was so well organized...and the lobsters were delicious! Thank you to all for a very well planned event!
- > Very organized. Did not have to wait in line. Lobsters and lobster rolls very yummy. Should have bought more!!
- > This was my first (won't be my last) event. As I pulled up to the church my first thought was having to park a long way away and walk. I considered coming back later.
- > What a surprise! The first volunteer I spotted, smiled as she approached the car, I said I'm picking up a to go. She pointed to the young man, said drive toward him and he will direct you from there. Parking was close and easily accessible.
- > I was very impressed with the coordination of the event, and the folks that were helping. When I hesitated to find something, a smile greeted me and pointed me in the right direction.
- > Very simple process, and well organized event.
- > Suggestion, at one of the tables, folks we're chatting. While it was friendly, there were three people providing chips, all three folks were focused on the one person talking. I eventually moved from behind and showed my card. The friendliness is wonderful, and I appreciate the warmth of the event in caring for folks, however, I felt ignored and not sure how long the wait would be.
- > Everything was perfectly packed. Perfectly! There was no opportunity for sogginess or lack of freshness. It was all so impressively well done! You outdid yourselves this year.
- > I had passed the info onto a friend, she decided not to take part. Her reasoning, she did not want to eat it until later, and the lobster roll would be soggy. I suggested getting the cooked, her response, I could go to the store and do that. She was looking for lobster meat only. Possible future offering. Or if it's to go use a container rather than assembling. I'm not sure if there is a high quantity of to go in the prepared that would make this worthwhile.
- > Again thank you, I am really glad it was a successful fundraiser for you. The lobster was delicious. You all did a fantastic job, as usual. And I'm a harsh critic. Parking was very well organized. Food pickup was easy and FAST. I walked up to get my to-go lobster rolls and they were beckoning me to come to them, then handed me my stuff instantly. I said "do I have to

go anywhere else to get my brownie or anything?" They said, "no, it's all there, and it's chocolate chip cookies."

> As usual the lobster was fantastic & we enjoyed our Take Out Lobster Roll meals. We think you do a wonderful job with this event and have no complaints with anything.

> This was my first time at LobsterFest, and I have nothing but good stuff to say about it. The ordering process was easy, you had plenty of volunteers on-site to help people out, and the lobster rolls were great. The homemade chocolate chip cookies were great. The amount of lobster we got was good. I feel like we got a good deal on a great meal. It shows that St. Pauls has been doing this for a long time, and they know what they are doing. We did take-out. I look forward to next year. Thank you! I heard about it thru the Lochmere neighborhood newsletter.

> I brought guests to the Lobster Fest to "eat in" this year. While the lobsters and sides were DELICIOUS, the people really made the experience special: easy parking, fast registration, and eager service.

> I was extremely impressed with young people working diligently and respectfully with all of the guests. They are fine representatives of your Church, and did a FANTASTIC job of taking care of guests, serving drinks and bussing the tables. Please give them a big pat on the back!!

>This was my first time at lobster fest. I was impressed with how well organized everything was. The traffic flow, parking and pick up was a breeze. The food was packaged and delivered efficiently. Most of all everyone was, happy, smiling and so friendly. You have a lovely bunch of folks involved in your church. Will be back next year!!

> It's hard to think of ways to improve! The event was so well coordinated, good times for pick up and dine in, good variety, great pick up process. The marketing was good and I think word of mouth has been the most successful.

> It was really fun to volunteer. I was a toaster in room 10 from 9:30-1:30. There was air conditioning in there and younger helpers (runners, wrappers) who were really a joy to spend time with. They were hard working, joyful and adorable. The teenagers expressed joy at not serving tables because they considered it awkward and weren't sure what to do. They also expressed joy at being out of the kitchen - toasting and wrapping in the kitchen was described as too hot and an obstacle course due to the high activity.

> As a customer, everyone was so friendly and helpful. It was quick to get my chips and then get my lobster rolls after my volunteer shift. It tasted delicious and it seemed like a really good value - we also bought leftovers again today.

> It felt good to be part of it and I'm so glad it was successful.

> I look forward to this every year! You have a great system- don't change a thing! You did loose my order (I had a picture of confirmation on my phone). It was taken care of VERY quickly! See you next year!!!

> You folks always make a great meal and very enjoyable ! Thanks a lot...

> Very organized and efficient. I bought cooked lobster and it was perfect! First time buyer, but definitely will return next year!

> This was my first! What a fabulous event! The organization was spot on!! I have a huge messy party with all ordered lobsters, corn , tomatoes and tons of laughter. Thanks.

> We were first timers for the lobster fest. This will the beginning of a new tradition for us. The event was superbly organized and the lobsters absolutely delicious. Thank you for all the work.

> Lobster is my absolute favorite food. When I got your email, I ordered immediately. I didn't know what to expect. I was so pleased with everything.

> Count me in next time. Thank you

> 1. System perfect.

2. Volunteers fun and pleasant

3. Lobster dinner delicious.

> The Outreach team at Dorcas enjoyed a team building event at the Lobster event. We had a great time thanks to your volunteers who were so helpful. It was a lot of fun and the lobster was delish! And knowing it all went to a good cause made us feel even better about the fun and food we enjoyed!

> Thank you to the team at St Paul's!

> To all at St Paul's. I have enjoyed this wonderful annual event for several years. In the past I haven't been able to volunteer, but am feeling so much better, that I will definitely volunteer next year. Keep this wonderful get together going for many more years to come.

> My family and I always look forward to your church Lobster Fest. I have told so many of my friends about your fest each Oct and they have participated. Thank you so much. It was well organized this year, starting with the greeting as to where to park, going to the sign in table,

receiving our superb lobster and exiting out. Thank you once again....See you next Oct...Be Blessed

> Just a return thanks for all you and your team do to make your yearly Lobster Fair such a success. Thanks to Brooks and Pat Harris, we heard about you a few years ago and are fellow devotees of this affair since then. We have lived in Cary for over 30 years and never knew. Oh how we missed so many great lobsters.

> Have no suggestions how to improve, you are so well organized, your volunteers are all so lovely and helpful, we just look forward to next year. Many thanks for the great lobsters!

> We really enjoyed our Lobster Rolls, and even added two to our order on Saturday to take to our daughter and son-in-law. It is always a pleasure to come on Lobster Day because you have so many nice volunteers. I think your system works well.

> It was a pleasure to 1- have a wonderful lobster meal (both whole and rolls); and 2- watch you great team work seamlessly to serve so many. I was especially pleased to see how you even got the children involved in service and helping. I'll add an extra prayer today for the folks at St. Paul's Episcopal Church.

> Another great year .Thanks to all who make it possible

> You all are a well oiled machine!! Everyone was so friendly and the service was great.. I am from New England so I know Lobster and yours were the best!

> You folks are amazing and my family really enjoys sharing a meal with your lobster rolls. We celebrate two birthdays with a family favorite pie, but the lobster makes it special!

> Thanks again for all of the yummy lobster rolls. This is the most well planned fund raiser I have ever seen. Pickup is smooth and quick and the online site is easy to use.

> I really appreciated the notice ahead of time - before we could order - to remind me about the event as well as the date.

I think things are very well organized and made as efficient as possible. Also the workers themselves were friendly and upbeat. Thank you for a good experience.

> We have been enjoying your lobster rolls for about 5 years now. They get better each year. I am very impressed with the "well oiled machine" you have, from ordering, to picking up the product. Keep up the good work. We will be back next year. I have told my kids and some friends about your operation and will continue to spread the word.=

> We look forward to the lobster fest every year. You all do a remarkable job. Everything is so well coordinated. You make it so easy to come, pick up and leave within minutes. I can't find

anything to improve on because I think it's perfect. I have to add that I am from the Boston area and enjoyed how you spelled lobsta. It is how we say it. I have to add that the lobster is delicious. Until next year.

> This is our 3rd year attending. We read about it in the paper, and we love lobster...it was a match made in heaven!

We think that you all do a great job. The lobster is delicious, the staff is very friendly, and the clean-up crew is on top of it!

> I heard the ad on Pandora or I Heart....I can't remember and I literally ran into the house and raced to my laptop to place our order.

Having never been to your event before, I had imagined my husband and me each eating our Lobsta Rolls at the event and bringing two home for Sunday. I even brought take home containers to keep the lobster and rolls separated but YOU had already thought of every logistic! Terrific way to serve it in individual compartments so we can "build" it ourselves. The roll was just as delicious on Sunday as Saturday.

You have a really great event that you should be proud of. Please send us an e-mail next year so that we don't miss it! We'll be back!

Great job to all!!!

>Everything seems to flow like a well-oiled machine. Can't think of anything to change.

> Keep up the good work. See you next year! 😊

> Applause, Applause to the crew at St Paul's, from a many year lobster fan. Great hosts and providers, seemed glad we came. A great lobster roll package!! Thanks from the community too.

> Thank you they were incredibly delicious'

> This was my first time participating, and I was highly impressed with the organization of the event. The lobster roll was delicious, and I will put it on the calendar for next year. Mary Kintz, advertised it in Next Door Neighbor, great free advertising.

> Just wanted to let you know that this year was the first year we participated in the Lobster Fest and I have already marked my calendar for next year!! We thought it was wonderful and loved our lobster rolls! We did take out and thought your whole system was great from parking to pickup!

> Everyone's stellar efforts to make the Lobster Fest a success are very apparent.. Not only the "pick-up" logistics on Saturday, but all the behind the scenes planning and organization to make this event happen are so well executed. We are so happy that there is a Lobster Fest here in the Triangle, having moved here from Massachusetts in 2011. We participated in similar events in MA and thought we had left the "lobstah" events behind us! Anyhow, everyone is doing such a great job and the lobsters were absolutely delicious. Your potato salad was the best--and I am not a fan of potato salad in general. Saturday changed my mind!

> We really enjoyed our Lobster Rolls, and even added two to our order on Saturday to take to our daughter and son-in-law. It is always a pleasure to come on Lobster Day because you have so many nice volunteers. I think your system works well.

> It was a pleasure to 1- have a wonderful lobster meal (both whole and rolls); and 2- watch you great team work seamlessly to serve so many. I was especially pleased to see how you even got the children involved in service and helping. I'll add an extra prayer today for the folks at St. Paul's Episcopal Church.

> We enjoyed our rolls and the process all ran very smoothly, very well coordinated, everyone was SUPER friendly and helpful. The only thought I had that might be nice for future fests might be to offer an option to purchase of the lobster salad by the pound. I thought it was delicious, and the rolls were too. I honestly would've been fine w/o the chips, cookies and slaw. But thought, man, if I could order a few pounds of just the salad, I'd eat that for days! Just a thought! Glad you had a successful event! :)

> Everyone did a wonderful job. Pick up was smooth & easy. Very well organized!

> Great time, very well managed, no suggestions for improvement!

> Everything was wonderful.

> The lobsters were great! Thank you so much for doing this and we hope it was a big success.

This is the 3rd year that we have enjoyed your lobster fest. We look forward to it every year and I drive from Pittsboro to pickup our live lobsters. Always a treat and something to look forward to. Keep up the good work!

> my family and I always look forward to your church Lobster Fest. I have told so many of my friends about your fest each Oct and they have participated. Thank you so much. It was well organized this year, starting with the greeting as to where to park, going to the sign in table, receiving our superb lobster and exiting out. Thank you once again....See you next Oct...Be Blessed

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